

Palace retains employee recognition program

Despite economic factors affecting many south Florida companies, The Palace Management Group, one of the area's largest privately owned companies specializing in senior housing and care, retained the company's employee recognition program.

With over 1,800 employees serving 1,400 residents in seven senior housing communities in South Florida and Israel, The Palace's annual award recognition honors excellence in resident and family satisfaction; performance of the yearly goals; new ideas, development and improvements; attitude; loyalty; spirit of volunteerism; professionalism; peer evaluation; employee turnover; and of course - budget performance.

"Certainly every company looks to conserve expenses," said CEO Jacob Shaham. "But now more than ever, it's important to reward our employees who raise the bar in serving our residents. Showing our appreciation is just one of the many ways we motivate and inspire our employees. These tra-

ditions need to continue."

This year's six recipients received an all expense paid trip to world-renowned Cloister Hotel in Sea Island, Ga. Team building activities focused on problem solving and communication and included building senior living community sand castles on the resort's private beach to ballroom dance lessons, kayaking and skeet shooting at Sea Island's Southeast Shooting Camp, which ranks among the best in the country.

The top managers were selected from The Palace at Home, the company's Medicare-certified home health agency. Under the leadership of Palace at Home Vice President Julio Chaçon, the agency was named as One of the Top 100 Home Health Care Agencies in the U.S. by OSC, Inc., the leading provider of health care informatics and DecisionHealth, publisher of home care's most respected independent newsletter, Home Health Line. Additionally, The Palace at Home received a certificate of achievement from FMQAI, the Medicare Quality Improvement

Organization for Florida.

The same award program was conducted at Palace Tel-Aviv, a continuing care retirement community in Israel. Recipients of the international Manager of the Year received a trip to Crete, Greece.

The Palace's continuum of care includes The Palace Suites, an independent living community; The Palace Royale, a "catered living" community; The Palace Renaissance Assisted Living Community; The Palace Nursing & Rehabilitation Center; The Palace Gardens Assisted Living Community in Homestead; The Palace at Home, a Medicare-Certified home health agency; The Palace at Weston, luxury living for those 55 and over; and Palace Tel-Aviv, a continuing care retirement community in Israel. Their two newest projects, The Palace at Weston Senior Living and The Palace at Coral Gables, are under development.

For information about The Palace's communities, please call (305) 271-2220 or visit www.thepalace.org.